

Procedures for filing a complaint against a federal thrift institution:

Written complaints must include your name, address, phone number, account number, a summary of the complaint and a signature. Be sure to include copies of any relevant documentation.

- Written complaints may be submitted to:

Office of Thrift Supervision (OTS)
Consumer Affairs Division
1700 G Street NW
Washington D.C. 20552

- Telephone: (800) 842-6929 or 202-906-6237
- E-mail: consumer.complaint@ots.treas.gov

The Office of Thrift Supervision (OTS) regulates the following bank:

Federal Thrift

Alaska Pacific Bank